

# Pharmacy Checklist

## Availability

- \_\_\_\_\_ What are the pharmacy's hours of operation?
- \_\_\_\_\_ If the pharmacy is not open 24 hours, seven days a week, how does it handle evening and weekend emergencies?

## Products and Services

- \_\_\_\_\_ Does the pharmacy carry a large inventory of drugs?
- \_\_\_\_\_ How long is the average wait time when a drug is not in stock?
- \_\_\_\_\_ Does the pharmacy compound drugs?
- \_\_\_\_\_ Does the pharmacy offer over-the-counter medicines for pain, colds and allergies?
- \_\_\_\_\_ Will a pharmacist talk to me about the drugs I am taking?
- \_\_\_\_\_ Will a pharmacist review all of the drugs I am taking to ensure they are safe to take at the same time?
- \_\_\_\_\_ Will the pharmacy provide a written explanation about my prescription so I know the side effects, drug interactions, proper storage requirements and the amount of the drug to take?

## Accessibility

- \_\_\_\_\_ Is parking available nearby?
- \_\_\_\_\_ Does the pharmacy have a drive-up window?
- \_\_\_\_\_ Will the pharmacy deliver to my home?
- \_\_\_\_\_ Does the pharmacy provide mail-order delivery?

## Pharmacist

- \_\_\_\_\_ Is a pharmacist available to answer questions about the medications I am taking?

## Payment

- \_\_\_\_\_ How much will my prescriptions cost?

## Pharmacy Checklist

\_\_\_\_\_ Does the pharmacy accept my insurance?

\_\_\_\_\_ Does the pharmacy accept my Medicare Part D plan?

\_\_\_\_\_ Does the pharmacy accept payment from Medicaid?

\_\_\_\_\_ Will the pharmacy call my insurance company if there is a problem with a claim?

\_\_\_\_\_ If my medication is not covered by insurance, does the pharmacy offer payment-plan options?